



# GAC South Africa Cruise Services

**Complete support at all South African and  
Namibian ports**

**Our wide range of integrated services backed by in-  
depth understanding of cruise operations mean you can  
leave the details of your port calls to us and focus on  
giving your passengers a cruise to remember. Tap into  
the strength of our network, resources and expertise to  
keep your cruise business moving.**



**Delivering your strategy.**

## GAC South Africa has what it takes to take care of your vessels and passengers at every port of call in southern Africa

As part of the global GAC Group, we go beyond the basics to meet the needs of cruise majors and special interest operators, to tirelessly deliver whatever you need.

We have the reach and resources to create the special experience and memories you want to give your cruise passengers.

### Alongside

GAC South Africa serves cruise vessels calling at both established ports such as Cape Town and Durban, as well as emerging destinations such as Walvis Bay in Namibia. Our local offices work with authorities and specialists to ensure that all your needs in port are met.

We provide optimal port call management through close communication before, during and after your visit to ensure we deliver solutions tailored to your needs.

### World class

Our emphasis on local knowledge and contacts, planning and efficiency enables us to guide itinerary, marine and nautical specialists and help them design cruises in areas where we provide agency coverage.

Planning is crucial for trouble-free cruising. GAC South Africa cruise operations focus on advance information for berth reservations, immigration requirements and security recommendations, as well as more near-term arrangements prior to your vessel arriving.

### Ship spares logistics expertise

GAC South Africa's cruise customers count on our in-house customs expertise, clearing & forwarding and warehousing services to provide a seamless, single-source, door-to-deck global delivery service for ship spares and supplies.

### Safe and sound

All our operations are in line with the GAC Group's Compliance & Ethics and Health, Safety, Security and Environment (HSSE) requirements.



### Immigration clearance

Our excellent relationship with all relevant authorities and contacts in the local cruise industry help smooth the way for efficient clearance for passengers and crew. We take care of the details so that your passengers can disembark and enjoy their shore-side experience without delay.





## Fast, efficient and prompt services at every southern African port

- Cruise agency
- Husbandry
- Berth booking management
- Itinerary planning advice
- Crew welfare
- Medical assistance
- Visa support
- Transfers & accommodation
- Supply of water & provisions
- Baggage handling
- Waste management
- Customs services
- Ship spares logistics
- Warehousing services
- Bunker fuels
- Hull cleaning services (at certain ports)

# Full cruise package with wide range of specialised services



## About the GAC Group

GAC is a global provider of integrated shipping, logistics and marine services. Emphasising world-class performance, a long-term approach, sustainability, innovation, ethics and a strong human touch, GAC delivers a flexible and value-adding portfolio to help customers achieve their strategic goals. Established since 1956, the privately-owned Group employs over 7,500 people in more than 300 offices worldwide.

## The GAC advantage

- Round-the-clock services
- Strong local expertise ensuring seamless coordination and efficient management
- Close working relationship with relevant authorities and contacts in the local cruise industry
- ISO 9001:2015 certified, TRACE accredited and proud Level 1 B-BBEE contributor
- First rate insurance with TT Club and ITIC



Outstanding track-record serving major cruise companies worldwide.

## GAC South Africa

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