



GAC Sure

Safeguarding your cargo from origin to destination

GAC Malaysia has been your strategic partner for cost-effective contract logistics and distribution solutions since 1994. We are part of the GAC Group, a global provider of integrated shipping, logistics and marine services, with a network of more than 300 offices worldwide.

To fulfill the demand for safe and cost-efficient transportation of goods around the world and provide our customers with the additional peace of mind against the risks of any cargo loss or damage, we offer GAC Sure, as part of our total logistics solution.



Delivering your strategy.

Enjoy extra peace of mind knowing your cargo is well protected



Are you aware of the risks?

Many shippers and consignees have the impression that the carrier will pay in full for any loss or damage to their goods. However, established laws and conventions limit the liability of carriers as follows:

- Ocean carriage: Hague and Hague/Visby rules is 667 SDR per package or 25 SDR per kg
- Air carriage: USD20 per kg under Warsaw Convention or 17 SDR per kg under Montreal protocol 4 (subject to the convention adopted in the relevant country)

GAC Sure is offered in collaboration with major insurance companies around the globe.

Cargo claims

- Always inspect cargo for loss or damage on arrival. If you cannot confirm that goods received are not damaged, please indicate "Received in apparent external good order & condition".
- If you notice damages to the cargo, contact your local GAC office immediately, who will guide you on the actions to take.

What makes GAC Sure special?

- Competitive premiums
- Seamless process when both the insurance and shipment are handled by one agent
- Protection against carrier's limit of liability
- Global reach
- Simplified claims procedures

Policy terms and conditions

Please contact your local GAC office for premium enquiry, or a copy of Terms and Conditions. While GAC facilitates the protection of its clients' cargo movements via cargo insurance, it does not act as an agent.

On each cover, GAC and its clients as co-assured customers, are deemed to have direct contractual relationship with the insurer and GAC's administrative service charges are deemed to have been included in the premium payable.



The highest standards of quality, ethics and safety in everything we do.

GAC Cargo Systems (Malaysia) Sdn. Bhd.

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