



# GAC Taiwan Shipping Services

**Providing comprehensive shipping services for  
clients in diverse sectors**

GAC Shipping is one of the world's largest ship agencies, representing more than 3,500 principals and handling as many as 86,000 jobs annually.

GAC's office near Kaohsiung Port, the largest international harbour in Taiwan, caters to the growing demand for ship agency services in the country.



**Delivering your strategy.**

## Round-the-clock services to keep your vessel moving

GAC Taiwan is part of the GAC Group and has been operating in Taiwan since 1999. Combining its local and international expertise, GAC Taiwan today offers a truly one-stop shop option for all shipping, logistics and distribution needs.

### 24/7 customer support

With a dedicated team assigned to each account, customers are always assured of prompt assistance for all their needs. GAC Taiwan operates round-the-clock and keep owners/operators/charterers informed of their vessel/cargo status throughout the port call.

### Time and cost efficiency

Our established relationships with relevant local authorities and contacts in regional

shipping communities enable us to provide prompt turnaround for vessels in any situation.

### Serving diverse sectors

We manage all types of port calls, including load and discharge, bunker, cruise, and LNG. We also provide complete shipping and logistics solutions for the renewable energy sector (wind farms) that cover ship agency, husbandry, customs clearance, multimodal heavy lift transportation and more.

### Ethics and compliance

Our operations are in full adherence to the Group's strict compliance and ethics procedures – underpinned by the GAC Code of Ethics and Quality, Health, Safety, Security & Environment (HSSE) policies.



### Single point of contact

- Ship Agency
- Cruise Services
- Husbandry Services
- Bunker Fuels
- Ship Spares Logistics
- Port-on-Demand
- Protection & Indemnity



## Taking care of your needs from beginning to the end

### Dedicated service

A dedicated personnel will be appointed as your main contact point for all your port calls.

### Your hassle-free experience

#### Survey & planning

- Provide port information/restrictions/tariffs
- Monitor market news and weather updates

#### Pre-arrival planning

- Monitor and report vessel's ETA and berthing prospect on a daily basis
- Arrange for inward clearance (RPM and pre-arrival message, 4 – 72 hours prior to ETA)
- Register with relevant authorities, e.g. Harbour Authority, Immigration, Customs Authority on MT.net
- Submit quarantine RPM and confirm approval for entry
- Attend meeting and advise final berth prospect

#### Arrival reporting and arrangements

- Issue arrival report as soon as vessel arrives

- Confirm berthing set-up (weather forecast, pilot schedule, tug boat and rope)
- Provide master with emergency contact list

#### Post berthing coordination

- Arrange for crew temporary permit, inspection, customs, security checks in case of any issue (ship's chief officer, cargo surveyor, loading master)
- Act as terminal liaison for discharge/loading, timekeeper and report daily to charterer/shipowner
- Secure port clearance for master
- Resolve issues, if any (representation to local authorities, emergency response)
- Collect full sets of loading/discharging documents
- Confirm departure set up

#### Sailing

- Provide sailing report and discharge documents to charterer/PPL

#### Post sailing finalisation

- Check invoices and issue final D/A

# Complete shipping services you can trust



## About the GAC Group

GAC Group is a global provider of integrated shipping, logistics and marine services. Emphasising world-class performance, a long-term approach, innovation, ethics and a strong human touch, GAC delivers a flexible and value-adding portfolio to help customers achieve their strategic goals. Established since 1956, the privately-owned group employs over 9,000 people in more than 300 offices worldwide.


## The GAC Taiwan advantage



- Experience in handling bulk, chemical and LNG vessels, working vessels, as well as oil tankers
- Outstanding track record and excellent relations with local authorities
- Skilled local staff, fluent in English, Mandarin and Taiwanese
- Excellent coordination and communication with master, ship's officer, surveyor and terminal operators
- Single point of contact
- Complete solutions from pre-arrival to post-departure of vessel
- Have in place an emergency response plan and contact list



The highest standards of quality, ethics and safety in everything we do.

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Delivering your strategy.