



# GAC Sure

## Safeguarding your cargo from origin to destination

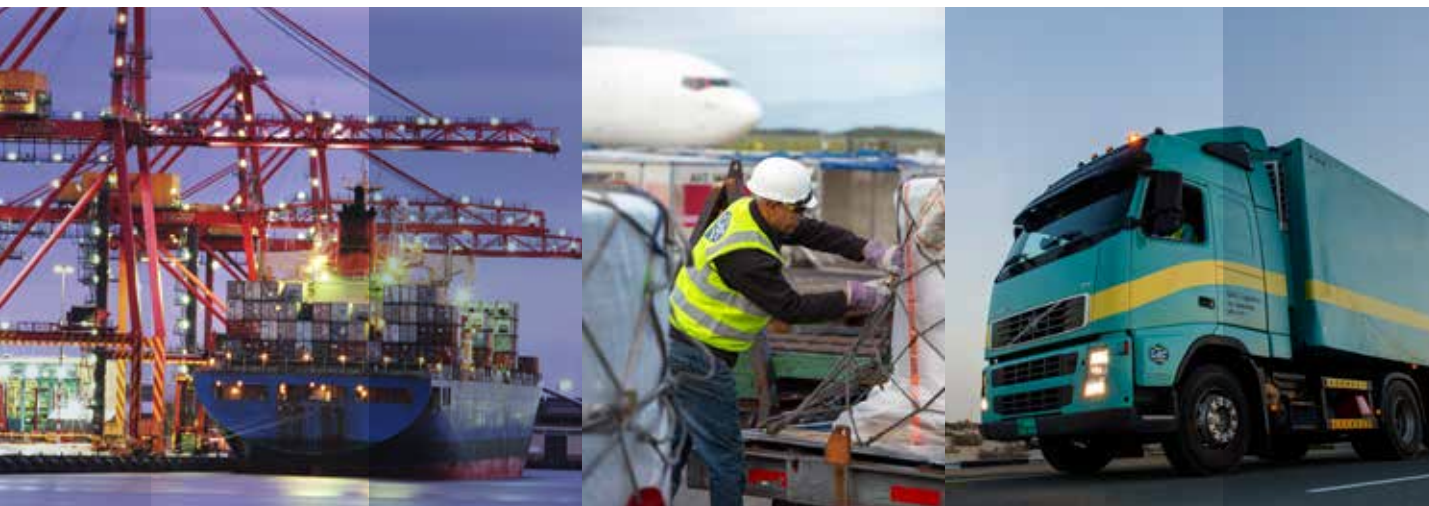
Whatever your cargo, wherever it's heading, GAC has got your freight forwarding needs covered with our comprehensive freight and logistics services by sea, air and land. Same goes for protection of your cargo.

Sending cargo from one location to another is a complex business that can be affected by many factors beyond our control. That's why insurance is a must. To provide our customers with the peace of mind against the risks of any cargo loss or damage, we offer GAC Sure, as part of our total logistics solution.



Delivering your strategy.

# Enjoy extra peace of mind knowing your cargo is well protected



GAC Sure is offered in collaboration with reputed insurer AXA to provide worldwide cargo protection from origin to destination.

## What makes GAC Sure special?

- Comprehensive global air, sea and land cover
- Competitive premiums
- Protection against carrier's limit of liability
- No deductibles for general cargo
- Seamless process when both the insurance and shipment are handled by one agent
- One-stop solution and invoicing
- Simplified local claims procedures

## Cargo claims

- Always inspect cargo for loss or damage on arrival. If you cannot confirm that goods received are not damaged, please indicate "Received in apparent external good order & condition".
- If you notice damages to the cargo, contact your local GAC office immediately, who will guide you on the actions to take.



## Are you aware of the risks?

Many shippers and consignees have the impression that the carrier will pay in full for any loss or damage to their goods. However, established laws and conventions limit the liability of carriers as follows:

- Ocean carriage: Hague and Hague/Visby rules is 667 SDR per package or 25 SDR per kg
- Air carriage: USD20 per kg under Warsaw Convention or 17 SDR per kg under Montreal protocol 4 (subject to the convention adopted in the relevant country)



## Policy terms and conditions

Please contact your local GAC office for premium enquiry, or a copy of Terms and Conditions. While GAC facilitates the protection of its clients' cargo movements via cargo insurance, it does not act as an agent.

On each cover, GAC and its clients as co-assured customers, are deemed to have direct contractual relationship with the insurer and GAC's administrative service charges are deemed to have been included in the premium payable.

**GAC Sure**

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