



GAC Oman

Leading shipping and logistics agent in the Sultanate

Complete portfolio of shipping and logistics services to support a diverse range of sectors including Energy, FMCG and Events.



Delivering your strategy.

GAC Oman has the expertise and local know-how it takes to be one of the country's leading shipping and logistics agents.



Since our establishment in 1972, we have built up a comprehensive portfolio of shipping and logistics services. GAC Oman is dedicated to delivering excellent services at highly competitive prices.

Comprehensive coverage

With operations spanning from its own purpose-built office in Muscat to branches in Muscat International Airport as well as in Salalah, industrial city of Duqm, Sohar and Sur, we provide complete coverage nationwide. We operate a state-of-the-art

24/7 warehouse next to our head office in Al Khuwair, Muscat.

Strong team

All our staff are highly experienced in their area of expertise. We speak the local language - be it commerce, culture or customs, combining our international experience with local knowledge to deliver efficient services. Nearly two-thirds of our workforce are Omani nationals, underlining our commitment to recruiting and developing the professional skills of the local population.



Services at a glance

- Bunker Fuels
- Dry Docking Support
- Energy Services
- Freight Services
- Husbandry Services
- International Moving
- Land Transportation
- Launch Services
- Offshore Support
- Project Logistics
- Protection & Indemnity
- Ship Agency
- Ship Spares Logistics
- Supply Base Services
- Warehousing & Distribution

The highest standards of quality, business ethics and safety drive everything we do



Sustainability

GAC Oman is committed to adopt the vision and goals highlighted in GAC's Roadmap to Sustainability, which outlines the commitment to "adapt, innovate and reduce" in its activities and working with our stakeholders to achieve change towards a sustainable future. The Group's goals are aligned with the UN Sustainable Development Goals (SDGs) and cover three main areas of impact: economic, environmental, and social.

Quality and compliance

Our operations are in full adherence with the Group's strict compliance and ethics policies - underpinned by the GAC Code of Ethics. These include anti-corruption regulations such as the US Foreign Corrupt Practices Act (FCPA) and the UK Bribery Act 2010, environment-based and zero incidents policies.

GAC Oman's offices are ISO 9001, 14001 and 45001, and TRACE certified. Our logistics and ship agency services are Integrated

Management System (IMS) compliant. The Group's global reach provides security through one company control, ensuring strict quality, Health, Safety, Security, Environment (HSSE) and compliance implementation during all our operations.

Training and development

Our people are our biggest asset. Through the ISO 29990 certified GAC Corporate Academy (GCA), our staff undergoes specialised, competency-based learning in a GAC-specific context to enable us to deliver the highest standards of services to our customer.

Comprehensive coverage Shipping Services



In our capacity as shipping agent, we represent well-reputed shipping lines, transporting cargoes of all categories - container, Ro-Ro cargo, dry cargo, bulk, crude product, LNG / LPG and project cargo etc.

Ship Agency

We draw on GAC's global experience to provide comprehensive ship agency services for a diverse range of vessels, including tankers loading crude oil at Mina Al Fahal, LNG tankers calling at the Qalhat terminal in Sur, as well as break bulk, project, general cargo, Ro-Ro and cruise vessels calling at all ports in the Sultanate.

Husbandry Services

A vessel may require much more than simple ship agency services when in port. GAC Oman helps eliminate the need to

involve multiple third parties by providing professional husbandry services at all ports and terminals in Oman. We also offer a fully integrated package of time-saving and economical crew rotation management (flight + last mile services for crew) that can be combined with port services such as crew welfare, supplies and centralised payments.

Protecting Agency

Some vessel owners / operators prefer to appoint an agent to supervise the charterers' agency function and monitor port call operations. We offer a scalable service to

owners and operators ranging from the provision of a simple independent report and full involvement with fund / tariff management and documentation to expedite your port call.

Hub Agency

GAC's Global Hub Services (GHS) manages and administers ship agency support services on a local, regional and global scale using the Group's experience and expertise to control and reduce port call related expenses.

Bunker Fuels

We work with ISO 9001-certified bunker traders GAC Bunker Fuels Ltd to provide bunker fuel and lubricants through carefully vetted suppliers who meet internationally approved standards at competitive prices.

Port-on-Demand

GAC's Port-On-Demand (POD) service helps deliver ship agency services and maritime solutions from a single trusted source, using one bank account for all payments. POD also gives you access to ports around the world, be these major hubs or backwaters in the most remote areas.

Launch Services

GAC Oman's own crew launch, GAC Sharq, and its highly trained crew provide offshore support including vessel clearance, underwater inspections / surveys, launch services, crew change services and emergency medical evacuation in Muscat waters, in strict compliance with international safety and security codes such as ISM and ISPS.



Ports of Operation

From Mina Al Fahal, Port Sultan Qaboos, Salalah Port, Port of Sohar, Qalhat LNG Terminal and OMIFCO Urea terminal, Khasab and Duqm - GAC Oman provides a complete range of ship agency services.



Comprehensive coverage Shipping Services



GAC Shipping also represents the ethical choice: we're committed to sustainability, quality, safety, compliance, honesty and transparency in everything we do. Our formalised approach and strict principles set the standard in many sectors.

Dry Docking Support

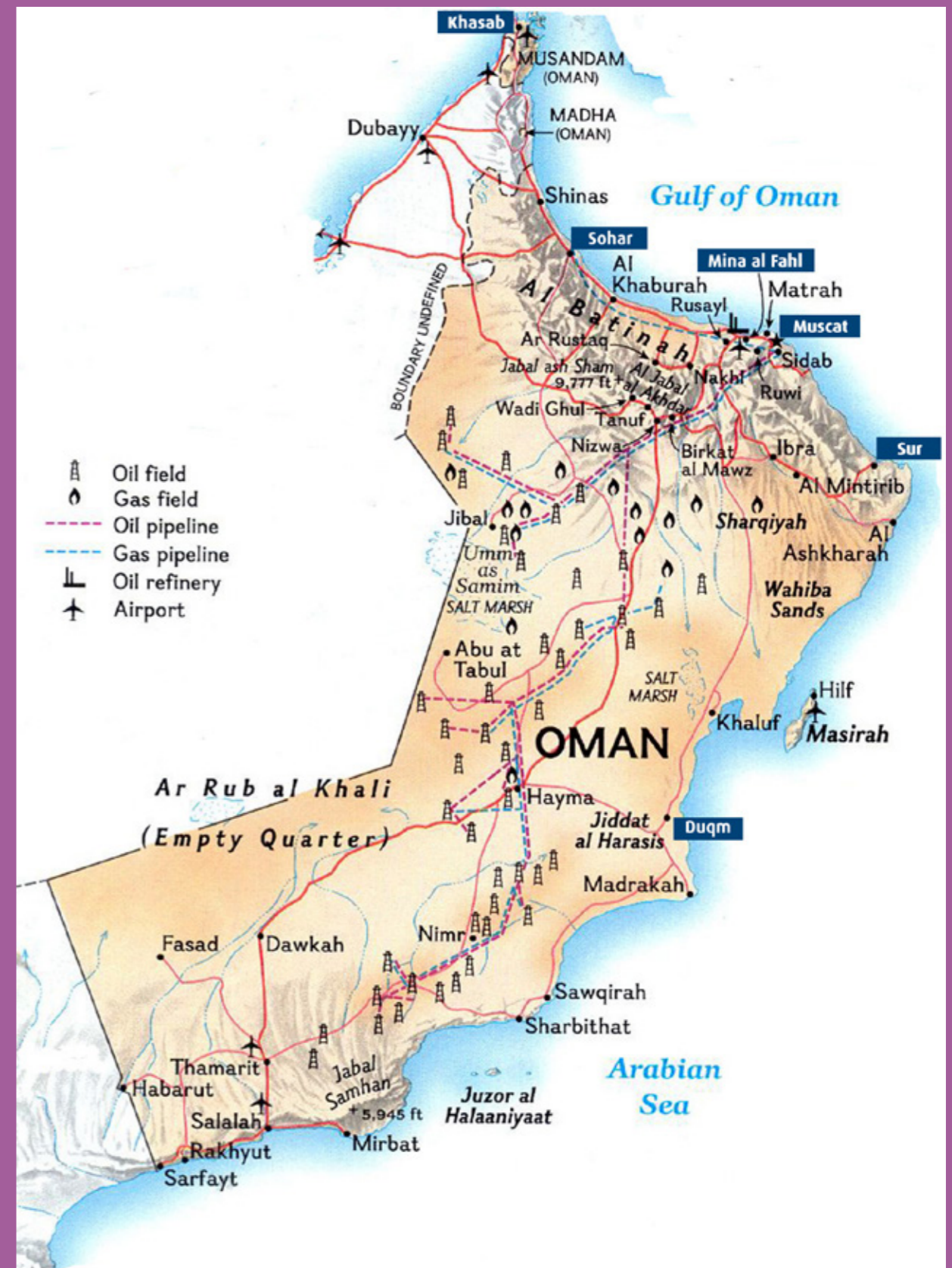
Backed by our experience and long-standing relationships with local authorities, dry docks and other repair facilities in Oman, GAC Oman's office in Duqm caters exclusively to shipowners and companies whose vessels call at the Oman Drydock Company (ODC) shipyard. From Duqm, we offer a full range of efficient dry docking solutions including crew handling, spares management, slops removal, container supplies and vessel survey arrangements. We can also provide projects logistics, trucking and craneage services.

Sea Marshall Embarkation

Cargo vessels and crew have to be prepared for the possibility of a hostile environment as they travel the world's shipping lanes, including the Gulf of Oman. We have the local expertise and contacts to smooth the procedures for the embarkation of sea marshals on vessels to ensure their safe passage on their onward voyage.

Protection & Indemnity

GAC Oman acts as P&I correspondent for all 13 International Group Clubs, various Fixed Premium P&I Clubs and medical assistance companies. Our P&I team of experienced, dedicated claims handlers has the legal and technical expertise and strong relationships with local authorities, port officials, terminals and receivers to help expedite case handling and minimise Principals' financial exposure.



Cost-effective solutions Logistics Services



We meet the logistics needs of manufacturers, distributors and retailers with particular emphasis on the Energy, FMCG and events sectors.

Freight Services (Air, LCL, FCL, Breakbulk, RoRo, Chartering)

GAC Oman is an IATA-approved provider of freight services, tailoring our solutions to the needs of each client. Our national reputation was boosted in 2010 when we were presented with the TransOman Logistics Excellence Award in recognition of our innovative and efficient handling of all kinds of freight. Our volumes and buying power, combined with strong relationships with the world's premier carriers, enable us to offer customers competitive rates and access to capacity even during peak times. GAC is the region's leading cargo consolidator.

The sea-air freight concept combines the best of both worlds, providing economical consolidation solutions on routes linking with the rest of the Middle East as well as Europe, the Americas and Asia.

Offshore Support

Whether it's the transportation of a drill pipe to a land-based yard, rig mobilisation, agency services for supplies and personnel, or delivering specialised heavy equipment and spare parts through an integrated supply chain, GAC Oman is your one-stop solution for both onshore and offshore support. Wherever demand for fuel takes

our clients, we provide dedicated support all the way from exploration through to oilfield development and extraction, using our core competencies in integrated shipping, logistics and marine solutions - no matter how challenging the environment. Operations are supported by our specialised PO management system designed for the oil and gas business which gives full transparency end-to-end.



Many sectors, one promise - Delivering your strategy.

- Automotive
- Entertainment / Events
- Fashion
- FMCG
- Marine Leisure
- Energy
- Offshore
- Sports

GAC is a member of the Oman Society for Petroleum Services (OPAL), which works to raise industry standards in the Sultanate.



Combining our in-depth local knowledge and worldwide network, GAC Oman today offers a truly one-stop shop for all supply chain and logistics solutions.



Project Logistics

Project cargo clients come from sectors as diverse as oil and gas, automotive, construction, energy generation and humanitarian aid, but they all have one thing in common. They need a logistics provider who can take care of the planning and complex issues involved in delivering their shipments which are too big, too non-standard and too sensitive to be handled like ordinary cargo. GAC has the specialised expertise, logistics capabilities, precise timing, local knowledge and global connections to coordinate project cargo movements from origin all the way through to destination.

Contract Logistics

GAC Oman meets the warehousing and distribution needs of manufacturers, distributors and retailers throughout the Sultanate with particular emphasis on the Energy, construction, fast moving consumer

goods (FMCG), automotive parts and events sectors. We have a state-of-the-art facility next to our head office in Al Khuwair, Muscat. Around the world, GAC operations act as vital links supporting shippers' integrated freight requirements with Container Freight Stations (CFSs) at key locations facilitating the movement of containerised cargo.

Supply Chain Management

Global supply chain management is a critical success factor for manufacturers and retailers. GAC has the experience, expertise and resources to help you manage your supply chain efficiently. Our analysts and operations staff work closely with customers to manage their entire supply chain - from freight management, consolidation, inventory and materials management, to order processing, tracking and distribution - all under one roof with 24/7 security and manned by experienced staff.

360° logistics support - on time and on budget



Land Transportation

GAC Oman offers a wide range of transportation services from project cargo to international land transportation as well as domestic retail distribution and delivery. Our fleet of trucks is fitted with In-Vehicle Monitoring Systems (IVMS) for easy tracking and traceability.

Ship Spares Logistics

When a vessel needs a spare part in a hurry, dealing with a global organisation that specialises in both shipping and logistics can make all the difference. GAC offers ship owners and management companies a "door-to-deck" delivery service for ship spares and marine parts, with the best delivery method chosen based on customers' timing and cost concerns.

International Moving

GAC International Moving has been helping companies move personnel and corporations

in and out of the Middle East for more than 60 years, and is a registered member of the world's leading international moving associations. Our experienced packing team ensures that all personal effects and goods reach their destinations in perfect condition - wherever they go.



The Sultanate's leading provider of integrated shipping and logistics services for 50 years



About the GAC Group

GAC is a global provider of integrated shipping, logistics and marine services. Emphasising world-class performance, a long-term approach, sustainability, innovation, ethics and a strong human touch, GAC delivers a flexible and value-adding portfolio to help customers achieve their strategic goals. Established since 1956, GAC employs around 8,000 people in more than 300 offices worldwide.

The GAC Oman advantage

- Five decades of operational experience in shipping and logistics
- Network, resources, expertise and infrastructure to support operations on a local, regional or global scale
- Flexible, integrated portfolio of shipping, logistics and specialised services that meets the needs of the energy, construction, FMCG, automotive and events sectors
- Hands-on executive management and professional, experienced team
- Operations at the ports of Muscat, Salalah, Sohar, Sur, Khasab and Duqm

GAC Oman

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