

PASSENGERS TRAVELING TO OMAN

PROCEDURE DURING

COVID 19 PANDEMIC PERIOD



Delivering your strategy.

DATE: 16/09/2021

Dear Sir / Madam,

Please find below the procedure for passengers arriving to Muscat International airport, embarking / disembarking Ship crew/passengers during Covid 19 Pandemic period. (This procedure may change according to revisions guidelines issued by MOH (Ministry of Health) and Supreme Committee of Oman. We request you to be in touch with us / your travel agent for updated procedure prior travel.

Visa

Passengers to have a valid pre-arranged visa (express /sea crew /short work visa) to enter Oman. GAC will provide a Letter of Guarantee, if required along with the visa once flight schedules are known to GAC.

PCR Testing from Origin & Insurance coverage.

Arriving passengers NEED to do a PCR test flying out from origin to Oman.

PCR requirement for shorter duration flights:

Passengers arriving in Oman where flying time is less than 8 hours are required to present a negative COVID-19 PCR test result which can be validated and certified with a QR code, conducted within seventy-two (72) hours prior to the scheduled time of arrival in Oman.

PCR requirement for long international flights:

Passengers arriving in Oman where flying time is more than 8 hours are required to present a negative COVID-19 PCR test result which can be validated and certified with a QR code, conducted within ninety-six (96) hours prior to the scheduled time of arrival in Oman.

All visitors are required to have health insurance that covers the costs of treatment with Covid-19 for a period of one month from the date of arrival into Oman.

PCR Testing at Muscat Airport

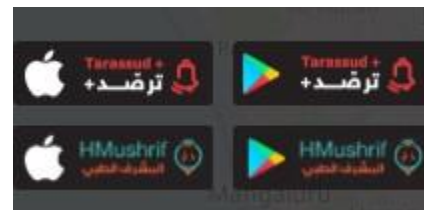
PCR on arrival is not mandatory eff: 1st September 2021 - 12:00 hrs LT if a negative PCR from origin is being carried by the passenger.

All arriving passengers need to register and upload the PCR results issued at origin in tarasud+ website (link below)

Option 1 - Download the Tarassud+ App to the mobile phone and register the details and make the payment. Download the Tarassud+ App **The iOS app** can be found [here](#)

The Android app can be found [here](#)

Option 2 - You can visit the MOH Oman website <https://covid19.emushrif.om/> and register.



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Vaccination requirements:

All passengers arriving to the Sultanate of Oman are required to present a COVID-19 vaccine certificate containing a QR code stating two doses of vaccine approved in Oman or in cases where a single dose is approved by Ministry of Health in Oman, have received one dose of such vaccine.

Oman approved vaccines (Vaccine certificate must be provided with a valid QR code)

- AstraZeneca/Covishield
- AstraZeneca/Oxford
- Johnson & Johnson
- Moderna
- Pfizer/BioNTech
- Sinopharm
- Sinovac
- Sputnik V

Transport for Passengers arriving Muscat International Airport

• BAGGAGE COLLECTION & CUSTOMS CLEARANCE

Once the visa has been endorsed on the passport, the on signer must proceed to collect his baggage, clear customs and exit from the arrival hall to meet & greet point outside the arrival

• MEET & GREET

The GAC representative will be in front of the **Exit point from the airport terminal building** (as per image appended below) with a name board and he will transfer the passengers to the Hotel or Seaport.



• NON-PERSONAL ITEMS

The on signer must ensure that he does not possess/hand carry any type of non-personal items. If any such items are found in the personal luggage, the entire bag will be detained and subsequently confiscated by Customs.

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- **KEY CONTACTS**

If the passengers encounter problems or requires further assistance upon arrival, the following persons can be contacted:

Dineth Dasanayake - Mobile: +968 9410 8263/ Office (Direct): +968 24477819 *
Franklyn Mathiasz - Mobile: +968 95031920 / Office (Direct): +968 24477812 *
Sajid Haniffa - Mobile: +968 92201174 / Office (Direct): +968 24477821 *
Sivasankar Kushal - Mobile: +968 99370161 / Office (Direct): +968 24477951 *
*(Office timing: 08:00 am to 05:00 pm – Sunday to Thursday)

Transport for Passengers arriving Duqm airport (domestic terminal)

- **Arrival at Muscat International airport and transfer to Duqm by road:**

- The visitor must hand carry a copy of the visa obtained in advance (will be sent by GAC prior to travel)
- Upon arrival at Muscat airport, the visitor should follow the guideline proceed directly to the Immigration counter and present a copy of the visa and obtain visa endorsement in the passport.
- Thereafter, the visitor must proceed for baggage collection, Customs clearance and exit into the arrival hall where the GAC representative will be at the waiting area near **Exit point from the airport terminal building** (as per image appended above).
- Depending on the time of arrival, road transport will be arranged either directly or quarantine (if required) to be arranged in a suitable hotel.

Additional information: - Road transfers are carried out only during daylight hours for safety reasons. The latest departure from Muscat to Duqm is 1300 hrs and from Duqm to Muscat at 1500 hrs. Travel time is approx. 6 hrs (525 kms) with 1-2 stops, depending on requirement.

- **Arrival at Muscat International airport and transfer to Duqm by domestic flight on a single ticket:**

- The visitor must hand carry a copy of the visa obtained in advance (will be sent by GAC prior to travel)
- Upon arrival at Muscat airport, the visitor must proceed directly to the Immigration counter in the in-transit area and present a copy of the visa and obtain visa endorsement in the passport.
- The visitor must proceed for baggage collection, thereafter, must proceed to the boarding area for the domestic flight connection.
- The visitor must ensure baggage is checked-in up to Duqm at the point of origin and confirm with airlines
- On arrival at Duqm airport a GAC representative will meet the visitor in the arrival hall and arrange transfer to vessel or hotel, whatever is the requirement. Photo of meeting point is appended below.
- Domestic flights are available on 6 days of the week (see attached schedule). There is only one flight per day and the flight duration is approx. 1 hr 20 minutes.

- **KEY CONTACTS**

If the passengers encounter problems or requires further assistance upon arrival, the following persons can be contacted:

Dhanish Arif - Mobile: +968 91768405
Johnny Danny - Mobile: +968 95164899
Franklyn Mathiasz - Mobile: +968 95031920
Sajid Haniffa - Mobile: +968 92201174
Sivasankar Kushal - Mobile: +968 99370161

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GAC meeting point at Duqm Airport



Important Notes:

- 1) Express visa / sea crew visas are valid for a period of 30 days from date of issuance.
- 2) Crew/pax must arrive in-country on or before the date of expiry of visa.
- 3) Express visa holders are permitted in country for 21 days from date of arrival (entry endorsement).
- 4) Express visas can be extension/renewed for 7days subject to Immigration approval (charges apply)
- 5) Overstay fee of OMR 10/- (USD 27/-) per person/per day is payable to Immigration at the time of departure of crew (if applicable for express visa holders)
- 6) Sea crew visa holders are permitted in country for 7 days from date of arrival (entry endorsement).
- 7) Crew/pax to travel with the same passport on which their visa is issued/obtained.
- 8) Crew/pax to have sufficient blank pages in their passport for visa endorsement upon arrival in Oman.
- 9) Return flight ticket for crew/pax to be arranged/issued when travelling to Oman.
- 10) **Primeclass lounge service offers PCR test service, assist with registration in advance, process and print necessary documents and we will have priority lane in the test facility which means the guest will not wait in any queue or do any payment. In regards with Tarassud application, passengers can download the app prior to arrival, but if it wasn't downloaded yet, Primeclass representative will help them download it in arrival lounge before proceeding to Immigration.**

Charges for Primeclass lounge service is as below (charges as per prevailing tariff will apply)

- Meet and assist OMR 35 per passenger.
- GAC assistance fee OMR.10/passenger

Disclaimer

Please note that this is information extracted from Tarassud+ App for your ready reference only. You are kindly requested to check on the Tarassud+ App for updated details.